



QUEST ANZ Newsletter 10 July 2007

Quest ANZ Change of Secretariat

With the retirement of Ian Henderson, we would like to take this opportunity to introduce the new Public Officer of Quest Australia & New Zealand Users Group Inc and also inform you of the change of address and contact information.

Public Officer: Francis Child
Secretariat: Conference Action Pty Ltd.
Main Contact: Rebecca Lascelles
PO Box 576
Crows Nest NSW 1585 Australia
P: 9431 8676 F: 9431 8677
Email: questanz@apcaust.com.au

Quest ANZ 2007 Conference 13 – 15 June Melbourne

Thank you to everyone who made the 2007 Quest Australia & New Zealand Conference & Exhibitor Showcase a success. Conference papers are now available by visiting the "File Library" in the Members and Subscribers Resource area or by [clicking here](#)

***Please note that we have not yet received all papers. We will post them as they are received from the presenters.*

Quest ANZ would also like to congratulate Rob Egginson who has won the trip to COLLABORATE 08 to be held in Denver, CO. 13-17 April 2008.

Local User Group Meeting Dates

EARUG Sydney NSW questanz@apcaust.com.au
11 September 2007 EPM, BI & Reporting
11 December 2007 Supply Chain & Christmas Drinks

QQRUG Brisbane QLD qqrug@hotmail.com
20 July 2007 at 3:00 p.m.
14 September 2007 at 3:00 p.m.
16 November 2007 at 3:00 p.m.

SABSUG	Adelaide SA	SFee@JigsawServices.com.au
JSUG	Melbourne VIC	srini.vasan@qbe.com
QANZLUG	Auckland NZ	Joanne.Schaffoener@airnz.co.nz

QUEST Asia User Group News

The 2007 Quest Asia Conference & Exhibitor Showcase will be held at the Furama RiverFront Hotel, Singapore, 19th to 21st September 2007. This will be the 1st conference that has been held in this region since 2003.

Have you thought about presenting a paper at the conference? This is your opportunity to educate attendees about your product and services through a forty-five minute focused and highly informative presentation within our Breakout Sessions. Please note that a "Customer"

who leads the presentation is provided with complimentary Conference Registration. Download the Call for Presentations Application Form [here](#).

QUEST International User Group News

Upcoming Quest PeopleSoft Webinars

July 25 - sponsored by ImageNow.

Check our PeopleSoft Webinar page for more information [click here](#).

Quest Northeast Conference

July 18-20, 2007- Mohegan Sun Resort and Casino – Uncasville, Connecticut. For more information please visit <http://www.questdirect.org/QuestDirect/Events/Quest+Northeast/>

COLLABORATE 08:

Mark your calendars for COLLABORATE 08, which will be at the Colorado Convention Center in Denver, Colorado, on April 13-17, 2008.

ORACLE News



Please visit the [Oracle University](#) web page for more details about upcoming programs.

Get Trained By Oracle University

Oracle University has the training expertise and experience to offer the most comprehensive PeopleSoft and JD Edwards training available. Learn About Featured Training, Featured Certification Programs, User Adoption Services and More! [More](#)

Complete Course Catalogue ONLINE (U.S) [More](#) View Courses in your Region!

Visit your region's website or go to [Oracle University](#) online and use the search box to find courses near you. To make it easier for you to select the right training for your career, we have put together learning paths by product and job role. Please select from the options listed on our web site at <http://www.questdirect.org/QuestDirect/UserGroupHome/Australia/> or visit the Oracle University Website for more information.

The Latest updates to Oracle's Applications Strategy

John Wookey live with Cliff - June 7, 2007

John Wookey, Senior Vice President of Oracle's Applications Product Strategy and Development, speaks with Cliff about new releases across all product lines, the path to Fusion, and what he is hearing from customers around the world. To access the Appscast, [click here](#)

<http://feeds.feedburner.com/~r/OracleAppcast/~3/123279909/5641775.mp3>

PeopleSoft Enterprise AppCasts

Please visit this web page for details

<http://www.oracle.com/applications/podcasts-peoplesoft-enterprise.html>

JD Edwards EnterpriseOne AppCasts

Please visit this web page for details

<http://www.oracle.com/applications/podcasts-jdedwards-enterpriseone.html>

JD Edwards World AppCasts

Please visit this web page for details

<http://www.oracle.com/applications/podcasts-jdedwards-world.html>

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PeopleSoft:

New PeopleSoft Upgrade Whitepaper Available

On Oracle's Customer Connection website Oracle has just posted a new upgrade whitepaper that you may be interested in. The whitepaper is a guide for customers that want to upgrade to HRCS 9.0 starting at HRMS 8.3x. This upgrade path is performed as a two-step process for both Initial and Move to Production upgrade passes: first, upgrade from HRMS 8.3x to 8.9 MP1, and then upgrade from HRCS 8.9 MP1 to 9.0.

To access the document on Customer Connection [please click here](#) (login required):

New Format for Customer Connection Documentation

Oracle is trying out a new format for documentation inside Customer Connection called 'Documentation Homepage'. For PeopleSoft Enterprise products, documentation has been re-organized for the PeopleTools 8.49 and HCM 9.0 releases. The Documentation Homepage for each product provides a single location for release notes, PeopleBooks, and upgrade instructions. Here are the direct links:

PeopleTools 8.49 - [click here](#)

HCM 9.0 - [click here](#)

If you choose to start with the Customer Connection home page, please select the first two links (support; documentation) from the left menu with the remaining links being on the actual page itself. The navigation path is: Support>>Documentation>>Documentation Updates>>Enterprise>>PeopleTools>>Documentation Home Page
<http://www4.peoplesoft.com>

Oracle PeopleSoft Enterprise for Small and Medium Businesses

Learn how Oracle's PeopleSoft Enterprise benefits both small and medium businesses and government entities. [More](#)

iSeminar: Drive Business Results with PeopleSoft Enterprise ePerformance

See how Oracle can help you provide management with the best tools to identify and overcome workforce performance challenges. [More](#)

Drive Dramatic Improvements with PeopleSoft Enterprise eProcurement

Learn how purchasing organizations can address today's business challenges and achieve world-class self-service procurement. [More](#)

JD Edwards EnterpriseOne:

Oracle Unveils Demantra 7.1.1

Oracle announced the general availability of Oracle's Demantra 7.1.1, expanding on its industry leading demand management functionality Oracle obtained through its acquisition of Demantra. With Release 7.1.1, Demantra also becomes part of the Advanced Planning solution within the Oracle E-Business Suite and Oracle's JD Edwards EnterpriseOne, giving companies the ability to accurately predict demand, shape profitability for their products and proactively manage complex global supply chains. [Press Release](#)

JD Edwards World:

Have Questions about JD Edwards World?

For answers to your questions about JD Edwards World products, support, or training, please e-mail: worldinfo_us@oracle.com

Critical Patch Update

[The Critical Patch Update Advisory](#) is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, we provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

The next three Critical Patch Update release dates are:

- July 17, 2007
- October 16, 2007
- January 15, 2008

Adviser Webcast Program

Program Overview

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Our support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere.

Current Schedule

UPCOMING ADVISOR WEBCASTS FOR JD EDWARDS ENTERPRISEONE

July 10	–	Crystal Reporting and Business Object Solutions
July 10	–	Sales Transfer Orders
July 12	–	JD Edwards EnterpriseOne Performance Problem Definition: Getting to the Core of Your Performance-Related Issues
July 12	–	Exploring Credit Orders from History
July 17	–	JD Edwards EnterpriseOne: Commissions in Sales
August 8	–	Purge, Rebuild, and Repost Process for Supplier Relationship Management
September 12	–	Rebate Processing in Advanced Pricing

Note: To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

Registration Information

Accessing Advisor Webcasts has never been easier. Our new Advisor Webcast program features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access our updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of our upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.

- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

We look forward to seeing you attend one of our upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, we have scaled our session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as we continue to add additional sessions. As always, we encourage [your feedback](#) for topics or program suggestions.
