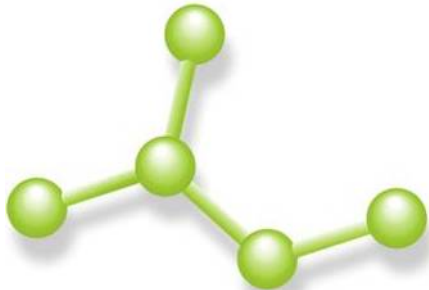


The word "Quest" is written in a stylized, outlined font. The letter 'Q' is a square with a tail that loops back and ends in an arrow pointing to the right. The rest of the letters are also outlined and connected in a continuous, flowing manner.

I didn't think it would  
be this hard!



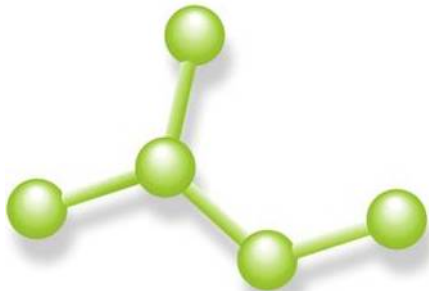
Moving from XE Coexistence to  
EnterpriseOne 8.11 (sp1)

The Quest logo, featuring the word "Quest" in the same stylized font as above, with an arrow pointing right from the end of the 't'. Below the word, the text "Asia Users Group" is written in a smaller, plain font.



## Introduction

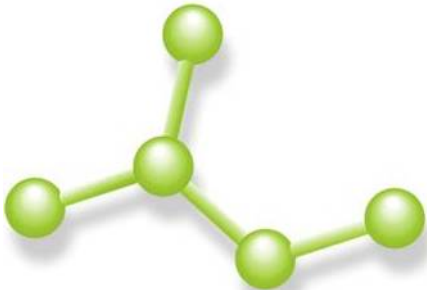
- **Steve McDowell**  
CIO  
Holiday Retirement

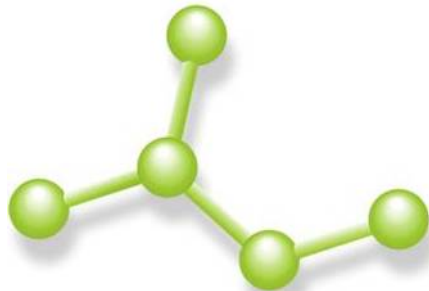


# Quest

## Reminders

- Please turn your cell phones, blackberries, etc on silent.
- Questions



The word "Quest" is written in a stylized, green, outlined font. The letter 'Q' is a square with a tail that loops back and ends in an arrow pointing to the right. The rest of the letters are connected in a continuous, flowing line.

- Moving from OneWorld XE in a coexistence environment to EnterpriseOne 8.11 proved to be a bigger challenge than originally thought.
- We will explore the process, problems and successes of this project.

The word "Quest" is written in the same stylized, green, outlined font as in the top left. Below it, the text "Asia Users Group" is written in a smaller, plain, black font.



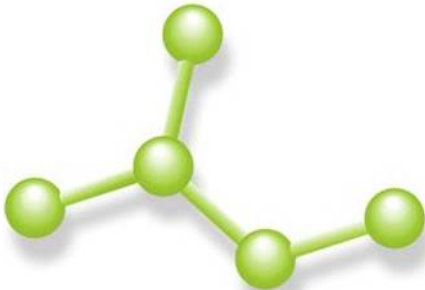
## The way we were...

- World – A73 cum 12
  - Payroll
  - Accounts Receivable
  - Custom Property Management module
- OneWorld Xe Update 7
  - GL
  - Accounts Payable
  - Fixed Assets
  - Purchasing
  - Job Cost
  - Maintenance



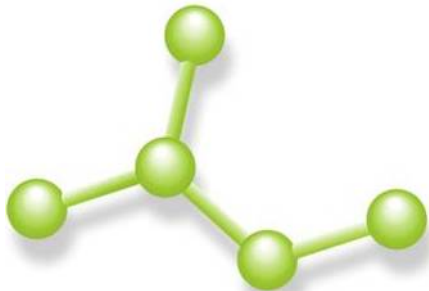
# Where we're going...

- Enterprise One 8.11 service pack 1
  - Accounts Payable
  - Accounts Receivable
  - **Capital Asset Management**
  - Contract and Service Billing
  - Fixed Asset Accounting
  - Foundation - Address Book
  - Foundation - Order Processing
  - **Foundation - Work Order**
  - General Ledger
  - **Human Resources Management**
  - Procurement and Subcontract Management
  - Real Estate Management
  - Time And Labor





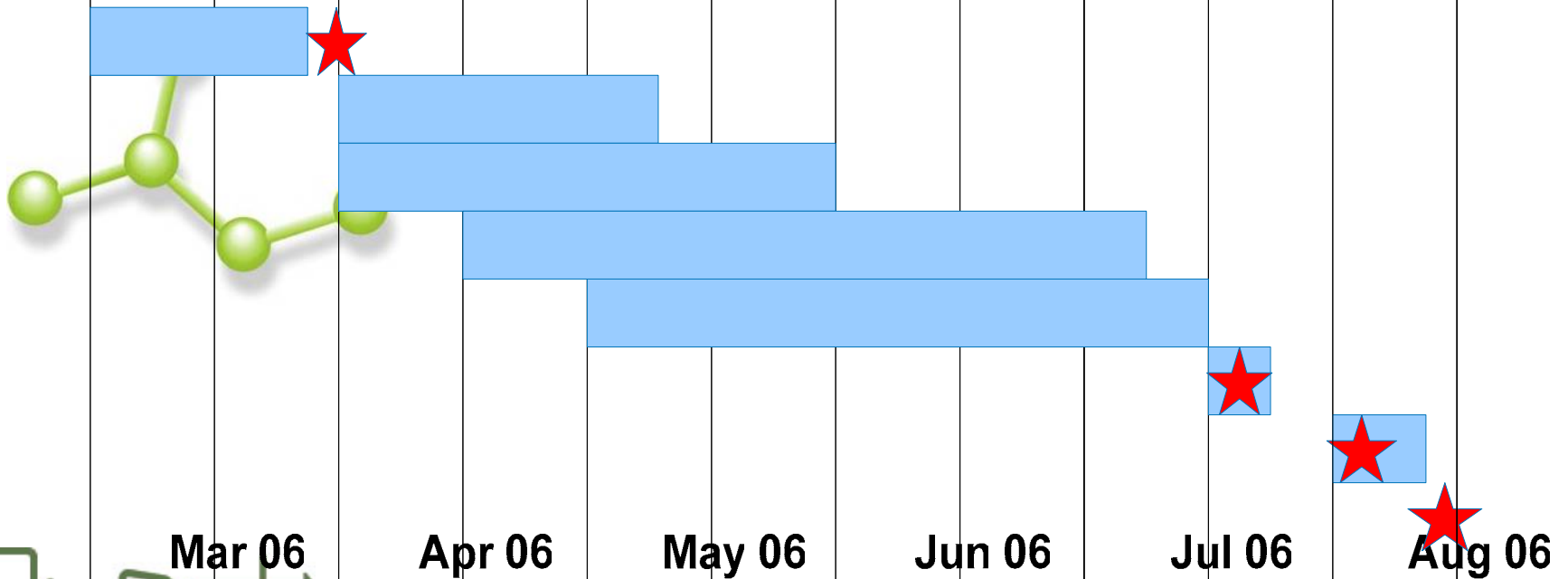
# Starting the project



- Find the right consultants
  - Experience in upgrades
  - Interview consultants
- Find the right team
  - Project Mgmt
  - Dedicated SME's
- Defining the Project
  - Version
  - Scope of work
  - Module to module
  - Customization

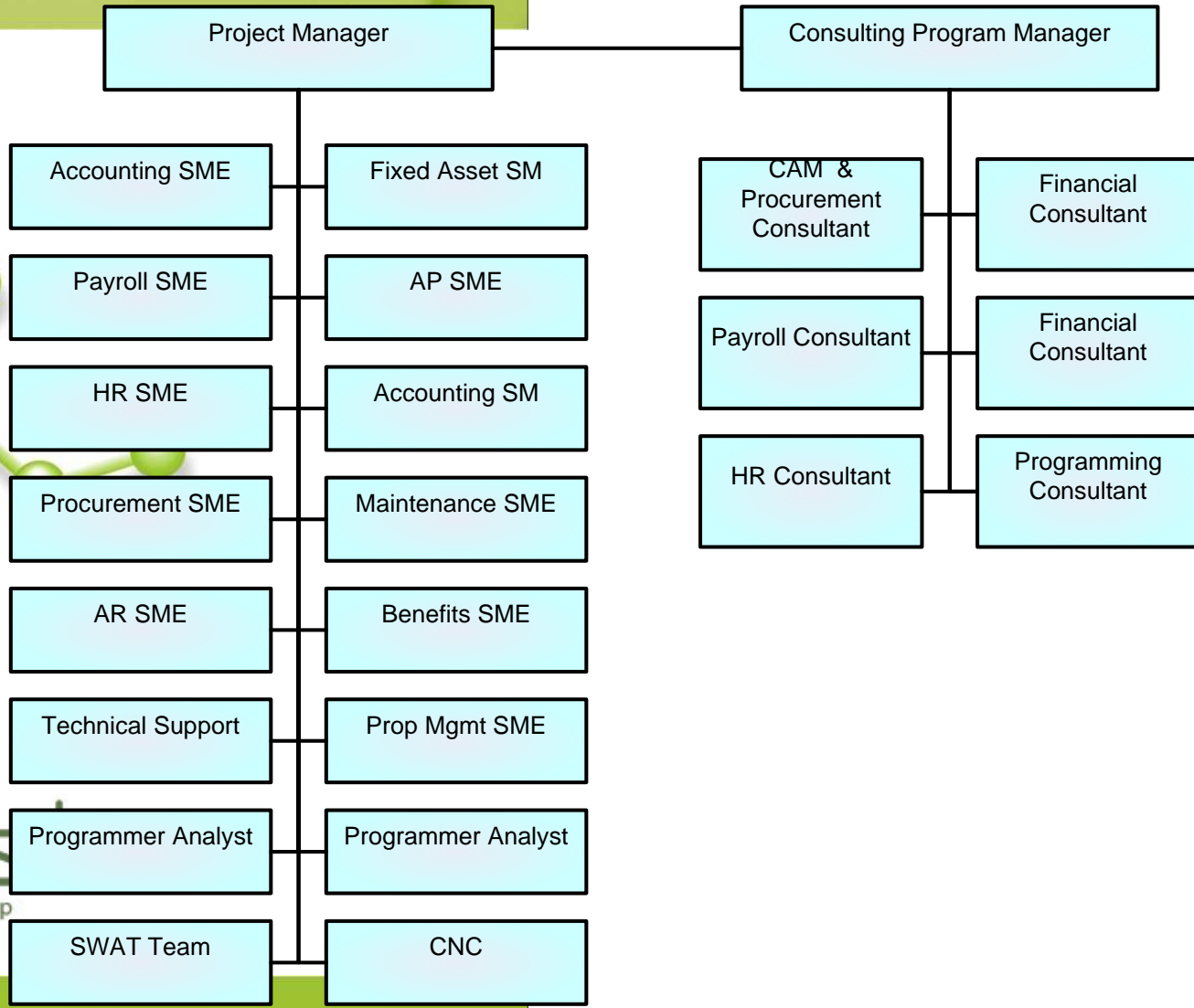
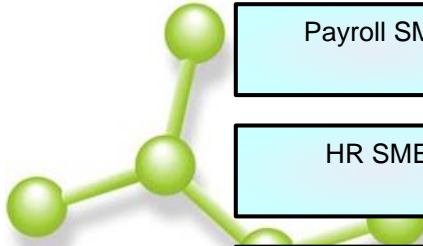
# Quest

## E1 Project Timeline



**Discovery**

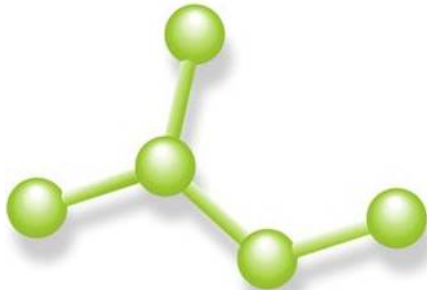
Initial Steering Comm  
Presentation





## What we've learned...

- Application Teams Likes/Dislikes
- Technical Lessons
- Project Management Lessons





# Application Teams Likes/Dislikes

- Procurement
  - Having subcontracts as part of procurement module
  - Being able to create Logs at the supplier level provides a good management tool for tracking general liability and Workers Comp Insurance coverage
- GL
  - Configured HUB is COOL and allows inter-company settlements.
  - Cash Mgmt appears to be tailored to a single company environment. Support Line told us there is one company using it. They're in Ecuador!



# Application Teams Likes/Dislikes

- Payroll

- Problems with creating and promoting new payroll id's/versions
- Vertex updates causing tax calculation problems
- web client initially appears slower than World (using mouse, web client)
- Time & Pay inquiry and JDE Tax calculator not available
- Quick Hire
- Automatic posting of payroll



# Application Teams Likes/Dislikes

- Overall Likes
  - Data Browser! Ability to export and create queries.
  - Learning new functionality that already existed!
  - Forced us to evaluate system integrities and clean up!
- Overall Dislikes
  - Web client does not allow for running reports locally
  - OMW is only available with FAT clients
  - Data Browser ☹ Scroll to end is disabled!



# Technical Lessons Learned

1. Have hardware configuration completed before DEV environment is created.
2. MAKE TIME for security!
3. Run through the conversion process as many times as possible.
  - Time process for cutover, validate every step, customize conversions not addressed.
  - Identify a conversion owner.



## Technical Lessons Learned (cont)

4. Document change management plan for managing versions
5. Understand Fat Client vs web client functionality including version management and available features
6. Update packages take longer to create
7. Use Change Assistant to download all initial outstanding ESU's
8. Have a process in place to apply special instructions



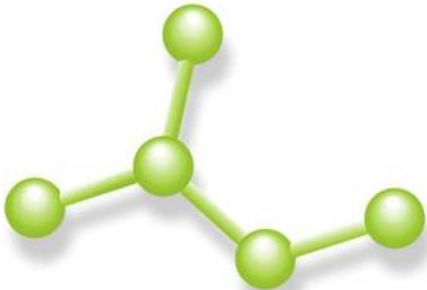
# Project Lessons Learned

1. Have an application and technical project manager.
2. Have dedicated resources!
3. Upgrade first; dream big later
4. Find time to evaluate and document your As-is. It provides an opportunity to locate duplications in effort or data storage that will be eliminated with E1 implementation
5. Take time up front to assess custom development and define scope
6. Make time for security and documentation in your project plan.

Quest

Thank you!

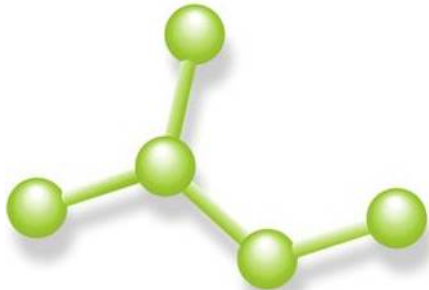
- Any Questions?



The logo for Quest, featuring the word "Quest" in a stylized, outlined font with an arrow pointing to the right.

Steve McDowell, CIO

Email: [steve.mcdowell@questdirect.org](mailto:steve.mcdowell@questdirect.org)

The Quest logo with the text "Asia Users Group" underneath it.