

Newsletter 10 May 2007

Quest News

Quest ANZ 2007 Conference 13 – 15 June Melbourne.

The Early Bird Conference Registration Fee is still available up to Friday 11 May. By taking advantage of this reduced fee you gain an additional entry to win a trip to COLLABORATE 08 to be held in Denver CO 13-17 April 2008. Further discounts are available for additional staff members who attend. Register securely online now at

www.questdirect.org/QuestDirect/UserGroupHome/Australia.

Speakers, session outlines, conference inclusions and reasons why you should attend are also listed on our web pages.

Local User Group Meeting Dates

EARUG

Sydney NSW

ANZQuest@bigpond.net.au

14 June 2007 at 5:00pm during the 2007 Conference

11 September 2007 EPM, BI & Reporting

11 December 2007 Supply Chain & Christmas Drinks

QQRUG

Brisbane QLD

qqrug@hotmail.com

18 May 2007 at 3:00 p.m.

20 July 2007 at 3:00 p.m.

14 September 2007 at 3:00 p.m.

16 November 2007 at 3:00 p.m.

SABSUG

Adelaide SA

SFee@JigsawServices.com.au

JSUG

Melbourne VIC

srini.vasan@qbe.com

QANZLUG

Auckland NZ

Joanne.Schaffoener@airnz.co.nz

COLLABORATE 07: Technology and Applications Forum for the Oracle Community

COLLABORATE 07 was a huge success! Over 7,500 attendees and over 250 exhibitors made this success possible. Quest would also like to thank everyone who were able to attend. Quest had many beneficial education sessions, which you can browse and download [here](#). This Web page will be live until May 28. After then, the presentations will be moved into our File Library, which is a members-only area.

Did you miss anything while you were there or do you have a co-worker that wasn't able to attend? Get caught up to speed about what everyone is talking about by reading the COLLABORATE 07 [wrap-up](#).

Remember, mark your calendars for **COLLABORATE 08**, which will be at the Colorado Convention Center in Denver, Colo., on April 13-17, 2008.

APOUC Issues

Listed below are a number of issues that have been communicated to the APOUC for escalation to the IOUC Support Quality Council. If you have experienced any of these issues please inform the Quest Secretariat so that we may log your response on the APOUC forum.

- * Not being able to get ETA's on bug fixes
- * Bug fixes outstanding for more than a year
- * Oracle having non-documented features in a rollup patch
- * Oracle not publishing future schedules of releases in order to enable their customers to plan
- * Not being able to get ETA's on certifications of new browsers (for IE7 the informal answer was "don't hold your breath")
- * Being told that a specific development (to provide required functionality) is scheduled, then after the scheduled time inform us that it's been postponed...and no ETA

ORACLE UNIVERSITY

Please visit our web page for more details about these offerings at

<http://www.questdirect.org/QuestDirect/UserGroupHome/Australia/Oracle+University.htm>

Oracle News

Get Trained By Oracle University

Oracle University has the training expertise and experience to offer the most comprehensive PeopleSoft and JD Edwards training available. To make it easier for you to select the right training for your career, we have put together learning paths by product and job role. Please select from the options listed on our web site at

<http://www.questdirect.org/QuestDirect/UserGroupHome/Australia/> or visit the Oracle University Website for more information.

PeopleSoft Enterprise AppCasts

Please visit this web page for details

<http://www.oracle.com/applications/podcasts-peoplesoft-enterprise.html>

JD Edwards EnterpriseOne AppCasts

Please visit this web page for details

<http://www.oracle.com/applications/podcasts-jdedwards-enterpriseone.html>

JD Edwards World AppCasts

Please visit this web page for details

<http://www.oracle.com/applications/podcasts-jdedwards-world.html>

PeopleSoft:

- **Applications Unlimited - How Do You Get Started On Your Upgrade?**
Learn about upgrade best practices [More](#) | [PeopleSoft Upgrade Webcast Featuring Washington Gas Light](#)
- **Forrester Research Names Oracle iProcurement and Oracle's PeopleSoft Enterprise eProcurement as Two of Seven Leaders in eProcurement Solutions**
Forrester Wave Evaluation: eProcurement Solutions, Q2 2007. [Press Release](#)
- **Forrester Research Has Recognized All of Oracle's CRM Suites as "A Leader"**
In this year's Wave, Oracle's Siebel CRM "earned the strongest overall score", and the Oracle E-Business Suite CRM and Oracle's PeopleSoft Enterprise CRM were also each named "A Leader." [Press Release](#)
- **Celent Recognizes Oracle's PeopleSoft Enterprise General Ledger for Delivering Key Value to the Insurance Industry**
Celent's Insurance Accounting System Vendors 2006 report recognizes Oracle's PeopleSoft Enterprise General Ledger for its advanced and flexible technology, its breadth of functionality and the size of its installed customer base. [Press Release](#)
- **Critical Patch Updates - [April](#)**

JD Edwards EnterpriseOne:

- **Applications Unlimited - How Do You Get Started On Your Upgrade?**
Learn about upgrade best practices [More](#) | [JD Edwards Enterprise One Upgrade Webcast Featuring FW Murphy](#)
- **Oracle PartnerNetwork Launches eBook to Accelerate Applications Opportunities for SMB Partners**
Oracle launched an online resource designed to help partners in the Europe, Middle East and Africa region take Oracle E-Business Suite, JD Edwards Enterprise One and Siebel applications to the small and medium business market. [Press Release](#)
- **JD Edwards EnterpriseOne 8.11 SP1, Update 2 Now Available**
Installing this update, plus any subsequent ESUs released since March 6, 2007 will bring your installation up to the latest maintenance level. [More](#) *(Requires Customer Connection Login)*
- **More Countries for Oracle Business Accelerators**
Announcing eight new country versions of the Oracle Business Accelerator for JD Edwards EnterpriseOne 8.12: Australia and New Zealand, France, Germany, Italy, Japan, Netherlands, Spain, United Kingdom. This version is supported for use with both the full server version as well as standalone JD Edwards EnterpriseOne. [More](#) *(Requires Login to Oracle Partner Network)*
- **New White Paper: Choosing the Right Number of Instances**
"Choosing the Right Number of Instances" will provide important considerations when analyzing and optimizing your structure. [Read](#) *(Requires Customer Connection Login)*
- **New White Paper: Understanding Unicode**
Read "Evaluating Unicode when Upgrading to EnterpriseOne" to gather guidelines and information around Unicode requirements and business needs. [Read](#) *(Requires Customer Connection Login)*
- **Japan Tax Reform 2007 – Revision of the Depreciation System**
The Finance Ministry of Japan executed changes to the depreciation rule under the Tax Reform 2007, effective 1 April 2007. Oracle is pleased to announce that the JD Edwards EnterpriseOne core functionality is able to support this new rule change without any code changes. [More](#)
- **JD Edwards EnterpriseOne Upgrade Resources**
When considering an upgrade, it's important to ensure you have the resources necessary to help drive your business decision. These pages provide a consolidated list of information that can help you get the insight you need when considering your upgrade project. [More](#) *(Requires Customer Connection Login)*
- **Critical Patch Updates - [April](#)**

JD Edwards World:

- **Applications Unlimited - How Do You Get Started On Your Upgrade?**
Learn about upgrade best practices [More](#) | [JD Edwards World Upgrade Webcast Featuring Campbell County Government](#)
- **Oracle Delivers JD Edwards World A9.1**
Delivering more than 1,250 enhancements to enable operational excellence, improve customers' upgrade processes and help reduce the cost and complexity of integrations. [Press Release](#) | [More](#)
- **Critical Patch Updates - [April](#)**
- **Have Questions about JD Edwards World?**
For answers to your questions about JD Edwards World products, support, or training, please e-mail: worldinfo_us@oracle.com.

Critical Patch Update – April 2007

[The Critical Patch Update Advisory](#) is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, we provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

The next three Critical Patch Update release dates are:

- July 17, 2007
- October 16, 2007
- January 15, 2008

Adviser Webcast Programme

Program Overview

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Our support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere.

Current Schedule

Note: To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

Oracle EBS

View the entire [EBS Advisor Webcast schedule](#) and registration information.

View [Support Tools and Process Seminars](#)

May 15 —What's New in Oracle Procurement Contracts?

May 15 —What's New in Oracle iProcurement and iSupplier Portal Release 12

May 23 —What's New in Oracle E-Business Suite Sourcing Release 12

PEOPLESOFT ENTERPRISE

View the entire [PeopleSoft Enterprise schedule](#) and registration information

May 22 —BusinessObjects Enterprise XI (BOE XI) Overview

May 24 —PeopleSoft 9.0 Strategic Enhancements for the Public Sector

May 31 —Campus Solutions 9.0 Implementation or Upgrade: Get Ready!

June 7 —"GOT UPK?" Benefits of the User Productivity Kit for PeopleSoft Public Sector Customers

June 7 —Oracle Applications Unplugged - Working With HCM While Mobile and Disconnected

Upcoming Quest PeopleSoft Webinars

May 16 - sponsored by Global Software.

Check our PeopleSoft Webinar page for more information:

<http://www.questdirect.org/QuestDirect/Events/PeopleSoft+Webinars.htm>

JD EDWARDS ENTERPRISEONE

View the entire [JD Edwards EnterpriseOne schedule](#) and registration information

May 16—JD Edwards EnterpriseOne: An Overview of Crystal Reports 10 and Crystal Enterprise 10

May 22 —Understanding the R41543 - The Item Ledger and Account Ledger Integrity Report

May 31 —Preparing for Australian Payroll - Year-End 2007

Upcoming Quest JD Edwards Webinars

May 16 - sponsored by Global Software.

Check the Quest JD Edwards Webinar page for more information:

<http://www.questdirect.org/QuestDirect/Events/JD+Edwards+Webinars.htm>.

JD EDWARDS WORLD

View the entire [JD Edwards World schedule](#) and registration information

May 17 —Cool Tools: JD Edwards World Report Manager

June 6 —Complex Pricing Structures Made Easier: Advanced Pricing Formulas and Variable Tables

June 7—A9.1 Company/Business Unit Defaults and A/P Enhancements

June 13 —JD Edwards World Advanced Pricing: Accruals and Rebates

Registration Information

Accessing Advisor Webcasts has never been easier. Our new Advisor Webcast program features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access our updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of our upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.
- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

We look forward to seeing you attend one of our upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, we have scaled our session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as we continue to add additional sessions. As always, we encourage [your feedback](#) for topics or program suggestions.

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