

**Quest News**

**[Quest ANZ 2007 Conference 13 – 15 June Melbourne.](#)**

Conference registrations are now open at [www.questdirect.org/QuestDirect/UserGroupHome/Australia](http://www.questdirect.org/QuestDirect/UserGroupHome/Australia). The Early Bird registration period expires on 30 April so list your self to attend and gain an additional entry to win a trip to COLLABORATE 08 to be held in Denver CO 13-17 April 2008.

Have your colleagues join you and **obtain additional discounts**. Speakers, session outlines, conference inclusions and reasons why you should attend are also listed on our web pages.

**[Quest ANZ 2007 Conference – A few presentation spots are available](#)**

Our annual Conference & Exhibitor Showcase scheduled at The Sebel Albert Park Melbourne from 13 – 15 June 2007 has received a very pleasing response, not only from our vendors, but customers who wish to present a paper. We still have a few opportunities for you to present your paper & encourage you to submit your ideas and obtain complimentary conference registration. Contact Graham Baker, Conference Director at [gbaker@yalumba.com](mailto:gbaker@yalumba.com)

**[Local User Group Meeting Dates](#)**

<b>EARUG</b>	<b>Sydney NSW</b>	<b><u><a href="mailto:ANZQuest@bigpond.net.au">ANZQuest@bigpond.net.au</a></u></b>
	15 May 2007	HR Payroll
	11 September 2007	EPM, BI & Reporting
	11 December 2007	Supply Chain & Christmas Drinks

<b>QQRUG</b>	<b>Brisbane QLD</b>	<b><u><a href="mailto:qqrug@hotmail.com">qqrug@hotmail.com</a></u></b>
	18 May 2007 at 3:00 p.m.	
	20 July 2007 at 3:00 p.m.	
	14 September 2007 at 3:00 p.m.	
	16 November 2007 at 3:00 p.m.	

<b>SABSUG</b>	<b>Adelaide SA</b>	<a href="mailto:SFee@JigsawServices.com.au">SFee@JigsawServices.com.au</a>
<b>JSUG</b>	<b>Melbourne VIC</b>	<a href="mailto:srini.vasan@qbe.com">srini.vasan@qbe.com</a>
<b>QANZLUG</b>	<b>Auckland NZ</b>	<a href="mailto:Joanne.Schaffoener@airnz.co.nz">Joanne.Schaffoener@airnz.co.nz</a>

**[Do you use Hyperion? Take this quick survey](#)**

With Oracle's latest acquisition of Hyperion, Oracle will be determining how best to integrate Hyperion users into the Oracle user groups. In order to help them with this decision, it would be very helpful to know exactly how many Quest members are Hyperion customers. It could be beneficial to our members as the Hyperion developers will want to work closely with the user group that represents its customers. If you use Hyperion, please take a quick questionnaire by clicking here:

[http://websurveyor.net/wsb.dll/14281/Quest\\_Hyperion\\_Survey.htm](http://websurveyor.net/wsb.dll/14281/Quest_Hyperion_Survey.htm).

**Oracle News**

**[Oracle University Course Schedule – April – June 2007](#)**

This comprehensive listing of courses is available by contacting the Secretariat at [ANZQuest@bigpond.net.au](mailto:ANZQuest@bigpond.net.au)

**[Critical Patch Update – April 2007](#)**

[The Critical Patch Update Advisory](#) is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed

in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, we provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

The next four Critical Patch Update release dates are:

- April 17, 2007
- July 17, 2007
- October 16, 2007
- January 15, 2008

## **Adviser Webcast Programme**

### **Program Overview**

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Our support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere.

### **Current Schedule**

**Note:** To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

#### **Oracle EBS**

View the entire [EBS Advisor Webcast schedule](#) and registration information.

View [Support Tools and Process Seminars](#)

**April 12** —Oracle E-Business Payments Release 12 Deep Dive

**April 18** —Oracle E-Business Addressing Governance, Risk and Compliance with Oracle

**April 24** —Go Paperless: Tips for Creating a More Dynamic HR Employee Portal

**April 25** —Oracle EBS: Effectively Paying the Workforce: Oracle Payroll and Oracle Time & Labor

**April 25** —Oracle E-Business Objectives Management: Tying Employee Goals to Corporate Performance

**April 26** —Oracle Learning Management in Action

**May 1** —What Does Upgrading to Oracle E-Business Financials Release 12 Look Like From a Technical Perspective?

**May 15** —What's New in Oracle Procurement Contracts?

**May 15** —What's New in Oracle iProcurement and iSupplier Portal Release 12

**May 23** —What's New in Oracle E-Business Suite Sourcing Release 12

#### **PEOPLESOFT ENTERPRISE**

View the entire [PeopleSoft Enterprise schedule](#) and registration information

**April 24**—PeopleSoft Enterprise Learning Management in Action

**April 24**—Go Paperless: Tips for Creating a More Dynamic HR Employee Portal

**April 26**—PeopleSoft Enterprise: Addressing Governance, Risk and Compliance with Oracle

**April 30** —What's New in PeopleSoft Enterprise PeopleTools 8.49

**May 8** —Correspondence Management using JAVA/Oracle XML Publisher in CRM 8.9

## JD EDWARDS ENTERPRISEONE

View the entire [JD Edwards EnterpriseOne schedule](#) and registration information

**April 11**—Warehousing Interface with Manufacturing

**April 17**—Expense Management Overview

**April 19**—Managing Software Update Changes to EnterpriseOne Objects

**April 19**—Comparing HCM Pay Grade Step and Job Type Step Progression

**April 19**—XML Publisher for EnterpriseOne Overview

**April 24**—Go Paperless: Tips for Creating a More Dynamic HR Employee Portal

**April 26**—Accounts Payable Draft Overview

**May 1** —Downloads Made Easy: Update Center for Supply Chain Planning Applications

**May 3**—JD Edwards EnterpriseOne 8.12 Package Build Under the Covers

**May 8**—NEW Tools Release Process Update for 8.96 and Forward

**May 8**—India Localization: An Overview For "JD Edwards EnterpriseOne XE" Customers

**May 10**—Understanding the Flow of Transactions from Procurement to Accounts Payable and the General Ledger

**May 22** —Understanding the R41543 - The Item Ledger and Account Ledger Integrity Report

**May 31** —Preparing for Australian Payroll - Year-End 2007

## JD EDWARDS WORLD

View the entire [JD Edwards World schedule](#) and registration information

**April 11**—Learning the Basics: Accounts Payable Multi-Currency Payments

**April 17**—A91 Enhancements for Multi-Currency Payments - Part 1

**April 17**—Who's Who and the New Email/URL Functionality in A9.1 Address Book

**May 2** —Net Change Analyzer: Experience the Benefits

**May 8**—A91 Enhancements for Multi-Currency Payments - Part 2 Spot Rates

**May 9**—A91 Enhancements for Multi-Currency Receipts

**May 17** —Cool Tools: JD Edwards World Report Manager

**June 6** —Complex Pricing Structures Made Easier: Advanced Pricing Formulas and Variable Tables

**June 13** —JD Edwards World Advanced Pricing: Accruals and Rebates

## Registration Information

Accessing Advisor Webcasts has never been easier. Our new Advisor Webcast program features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access our updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of our upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.
- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

We look forward to seeing you attend one of our upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, we have scaled our session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as we continue to add additional sessions. As always, we encourage [your feedback](#) for topics or program suggestions.

**Gartner News Item** – Full transcript is available from the Quest Secretariat at [ANZQuest@bigpond.net.au](mailto:ANZQuest@bigpond.net.au)

**Hyperion Customers Should Seek Contractual Protections Before Oracle Acquisition**  
**Alexa Bona, Jane B. Disbrow**

Oracle announced its intention to acquire Hyperion Solutions in April 2007. Gartner identifies key terms that Hyperion customers need to be aware of in their contracts to protect their software assets during the acquisition process.

**Key Findings**

- Oracle has different license models than Hyperion. Oracle may not sell additional licenses based on Hyperion's models and may require customers to convert to Oracle's license models when needing more licenses.
- Oracle's standard maintenance and support is 22%, based on the discounted price. Hyperion has three support levels, with the lowest level at 18% of the discounted price.
- Some companies that purchased software from businesses that Oracle has acquired have been pressured over time to sign an Oracle agreement to obtain maintenance and support. In some cases, this has resulted in less-favorable terms and/or higher costs.

**Recommendations**

- If purchasing Hyperion software as a new customer or a current customers, this is an excellent time to ensure you have terms and conditions in place that will provide additional contract protections.
- Include contract provisions that state any company that acquires Hyperion must honor current terms and conditions, and price protections.

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