



User2User
networking with value

Member News | October 11, 2007 | Issue # 8

QUEST Australia & New Zealand News

Quest ANZ Conference & Exhibitor Showcase

When: Wednesday, March 12, 2008 - Friday, March 14, 2008

Where: Sofitel Wentworth Sydney, AUSTRALIA

Delegate Registration – opens early December

Who should be at Quest Australia & New Zealand Conference & Exhibitor Showcase?

Anyone who comes in contact with Oracle JD Edwards World, JD Edwards EnterpriseOne and PeopleSoft Enterprise software:

- C-level executives – CEOs, CFOs, CIOs, CTOs, COOs
- IT and IS directors and managers
- Functional and operational directors and managers
- Project managers
- Team leaders
- IT and technical personnel
- Network and database administrators
- Implementation, infrastructure and e-commerce specialists
- System and business analysts
- Finance, purchasing and accounting personnel
- Human resources personnel
- Supply chain management personnel
- Facilities services personnel
- Every end user in your organization

Why should you be there?

There will be something for you at Quest ANZ Conference & Exhibitor Showcase –take a look at our list of the reasons to join us:

- Networking and establishing year-round connections
- Up-to-date educational content
- One-on-one with Oracle professionals
- Learn about up-to-date products and services by walking the exhibition show floor with exhibitors from around the world, and
- Opportunity to win outstanding prizes

2008 Conference Call For Papers

The Quest Australia & New Zealand Conference Committee invites papers in the following categories:

- PeopleSoft Enterprise
- 3rd Party Software
- JD Edwards EnterpriseOne
- JD Edwards World
- Tools & Technology
- General Business

Download the [Call for Presentation Application Form](#) here.

For a presentation to be considered for the Quest Australia & New Zealand Conference & Exhibitor Showcase, the information requested below must be provided in full.

Please note that a "Customer" who leads the presentation is provided with a free conference registration.

Deadline

For a presentation to be considered for the 2008 Quest ANZ Conference, return a completed submission form along with your presentation abstract no later than **Friday, December 7, 2007**

Local User Group Meeting Dates

EARUG Sydney NSW questanz@apcaust.com.au
23rd October 2007 JDE 8.12 *The User Friendly Choice*
Oracle North Ryde, Ground Floor, 4 Julius Avenue North Ryde.
For more information [email Quest ANZ](#)

22nd November 2007 Fusion Middleware Unravelling
Location TBA

2008 TENTATIVE dates

13th March 2008 Quest ANZ Conference
22nd May 2008 Location TBA
21st August 2008 Location TBA
20th November 2008 Location TBA

QQRUG Brisbane QLD qqrug@hotmail.com
Friday, 16th November 2007 at 3:00 p.m.

SABSUG Adelaide SA SFee@JigsawServices.com.au
Friday, 12th October 2007
Hardys Winery Reynella

2008 TENTATIVE dates:

12th February 2008 Location TBA
13th May 2008 Location TBA
12th August 2008 Location TBA
14th November 2008 Location TBA

JSUG Melbourne VIC srini.vasan@qbe.com
QANZLUG Auckland NZ Joanne.Schaffoener@airnz.co.nz

QUEST Asia News

What a SUCCESSFUL Quest Asia Conference & Exhibitor Showcase

An educational and interactive user2user conference for Quest Asia was held September 19-21, at the Furama RiverFront Hotel, Singapore. Delegates enjoyed engaging keynote addresses from industry representative's which included *John Schiff* – Vice President and General Manager of JD Edwards World, *Jeff Olson* – Director of Applications Architecture, Oracle Corporation Asia Pacific & *Bambi Price* – Vice President IOUC.

Thank you to everyone who made the 2007 Quest Asia Conference & Exhibitor Showcase such a success! Download the presentations from the conference [here](#).

Be sure to refer to the [Quest Asia webpage](#) on the [Quest International website](#) in the coming months for updates on the 2008 Quest Asia Conference.

QUEST International User Group News

COLLABORATE 08:

Mark your calendars for COLLABORATE 08, which will be at the Colorado Convention Center in Denver, Colorado, on April 13-17, 2008. [For more information click here](#)

Have you used the Enhancement Requests Process?

What is the Enhancement Request Process? The program outlines a process that gives Quest's community a way to submit and discuss their ideas and proposals for enhancement requests to the Oracle products they use.

How does it work? Enhancement requests can be submitted online using the online tool by anyone in the Quest community – members and subscribers. The request will then be reviewed by either a SIG, IUG or PUG on a frequent and ongoing basis, with the help of their Oracle point of contact. It will be the responsibility of this committee to review the request, confirm its status as a true product enhancement, check that it is not already in the system, and follow up with the submitter in the event that no further information is needed. After committee review, and provided the request has passed, the user group leader will open the request to the Quest members for prioritizing.

How can I participate? Submit requests. Your valuable ideas are going to drive Oracle's participation. Secondly, users can view requests that have been opened for Quest members to prioritize. If you're a Quest customer member, you will have the additional privilege of prioritizing the requests – ranking them according to what's most important to you for Oracle to see.

For more information visit the [Enhancement Request link](#).

ORACLE News

Oracle Buys Enterprise Role Management Leader Bridgestream

Oracle has acquired Bridgestream, Inc., a leading provider of Enterprise Role Management software. By adding Bridgestream's leading role discovery, definition and management capabilities to Oracle's widely adopted access management and user provisioning solutions, Oracle provides the most comprehensive and feature-rich identity management solution. [For more information click here](#)

Web 2.0 for the Enterprise

Web 2.0 in the enterprise enables people to create linkages, make connections, and communicate in real time in easy-to-use, intuitive ways. Tools like discussion forums, blogs and wikis let users fully participate, make connections, and work together, even in different geographics and time zones. [For more information click here](#).

Oracle Recognized for Offering High Vertical Specialization Capabilities for Small and Medium Businesses by Leading Independent Research Firm

Forrester Research recognized Oracle Applications as providing high vertical specialization capabilities for small and medium businesses. In particular, Oracle received high marks for providing vertical specialization capabilities within the public sector, financial services, utilities/telecom and retail/wholesale industries. [Press Release](#)

Have Questions about JD Edwards World?

For answers to your questions about JD Edwards World products, support, or training, please e-mail: worldinfo_us@oracle.com.

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Main Contact: Rebecca Lascelles
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Please visit the [Oracle University](#) web page for more details about upcoming programs.

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[General Ledger Foundation Accelerated Release 9](#)
[Inventory Release 9](#)
[Introduction to PeopleSoft for HRMS Release 9](#)

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Visit your region's website or go to [Oracle University](#) online and use the search box to find courses near you.

Oracle AppCasts

PeopleSoft Enterprise AppCasts

To view recent PeopleSoft Enterprise AppCasts please visit the below link
<http://www.oracle.com/applications/podcasts-peoplesoft-enterprise.html>

PeopleSoft Customer Herff Jones, Inc Gives User Perspective and the Benefits of Joining a Regional User Group

Tim Johnson, Portal and Web Systems Administrator in the Internet Services Department of Herff Jones, Inc. and the Ohio PeopleSoft JD Edwards Regional User Group President, discusses how pleased he is that PeopleSoft releases are continuing thanks to Applications Unlimited, and the benefits Quest can offer as a communication tool between customers and Oracle. [Listen](#)

JD Edwards EnterpriseOne AppCasts

To view recent JD Edwards EnterpriseOne AppCasts please visit the below link
<http://www.oracle.com/applications/podcasts-jdedwards-enterpriseone.html>

JD Edwards World AppCasts

To view recent JD Edwards World AppCasts please visit the below link
<http://www.oracle.com/applications/podcasts-jdedwards-world.html>

Critical Patch Update

The Critical Patch Update Advisory is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, Oracle provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

July 2007 [click here to read more](#)

The next Critical Patch Update release dates are:

- October 16, 2007
- January 15, 2008
- April 15, 2008
- July 15, 2008

Adviser Webcast Program

Program Overview

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Oracle support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere. For more information [click here](#)

Note: To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

Registration Information

Accessing Advisor Webcasts has never been easier. Oracles new Advisor Webcast program features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access Oracles updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of Oracles upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the

session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.
- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

Oracle looks forward to seeing you attend one of the upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, Oracle have scaled the session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as Oracle continue to add additional sessions. As always, Oracle encourage your feedback for topics or program suggestions.

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