



## Member News | April 11, 2007 | Issue #12

### QUEST Australia & New Zealand News

#### Quest ANZ Conference & Exhibitor Showcase?

Thank you to everyone who made the 2008 Quest Australia & New Zealand Conference & Exhibitor Showcase a success. Conference papers are now available on the Quest website by visiting the "File Library" in the Members and Subscribers Resource area.

*\*\*Please note that we have not yet received all papers. We will post them as they are received from the presenters.*

### Local User Group Meeting Dates

**Quest PeopleSoft Sydney**                      **Sydney NSW**                      [questanz@apcaust.com.au](mailto:questanz@apcaust.com.au)

#### 2008 TENTATIVE dates

August 13, 2008                                      Level 20, Westfield Towers, 100 William St Sydney  
November 13, 2008                                      Level 9, Grosvenor Place, 225 George St, Sydney

**EARUG JD Edwards Sydney**                      **Sydney NSW**                      [questanz@apcaust.com.au](mailto:questanz@apcaust.com.au)

#### 2008 TENTATIVE dates

May 22, 2008                                      Oracle office North Ryde NSW  
August 21, 2008                                      Location TBA  
November 20, 2008                                      Oracle office North Ryde NSW

**QQRUG**                                      **Brisbane QLD**                                      [qqrug@hotmail.com](mailto:qqrug@hotmail.com)

#### 2008 TENTATIVE dates

All QQRUG Meetings are held at:  
Level 5, Thiess Centre  
179 Grey Street  
South Bank, QLD

May 16, 2008                                      Thiess Centre, QLD  
August 15, 2008                                      Thiess Centre, QLD  
December 5, 2008                                      Thiess Centre, QLD

**SABSUG**                                      **Adelaide SA**                                      [patur@onkaparinga.sa.gov.au](mailto:patur@onkaparinga.sa.gov.au)

#### 2008 TENTATIVE dates:

13<sup>th</sup> May, 2008                                      Adelaide, SA  
13<sup>th</sup> August, 2008                                      Adelaide, SA  
14<sup>th</sup> November, 2008 – Conference Day Adelaide, SA

**JSUG**                                      **Melbourne VIC**                                      [srini.vasan@qbe.com](mailto:srini.vasan@qbe.com)

## **QUEST Asia's User Group News**

### **2008 Asia Conference & Exhibitor Showcase**

The meeting place for JD Edwards and PeopleSoft Users  
October 22 - 23, 2008 | Le Meridien Hotel, Kuala Lumpur

### **\$100(US) OFF THE QUEST ASIA CONFERENCE**

**Read below for details:**

If you only attend ONE event in 2008 make it the Quest Asia Conference & Exhibitor Showcase to be held at Le Meridien Hotel, Kuala Lumpur, 22 – 23 October 2008.

As part of our commitment to provide an excellent service to the Quest Asia Users Group, we would like 5 minutes of your time to fill in our on-line questionnaire. This survey allows you the chance to present your views and opinions on what you would like to see in the Quest Asia 2008 conference program.

This is a unique opportunity to make this event primarily focused on the customers business needs and requirements and we hope you can take the time out to fill in this simple questionnaire.

The questionnaire can be found on the following link: <http://vovici.com/wsb.dll/s/2420g33027>

We would be grateful if you could complete the on-line questionnaire by Friday 2nd May, 2008.

*Please note that anyone who fills in the questionnaire and then attends the conference will be entitled to **\$100(US) off** the registration fee.*

### **Exhibitor Showcase and Sponsorship Opportunities**

*Why Participate?*

- Maximize your marketing dollar
- Connect with our global user community
- Reach your sales and awareness goals

Quest Asia Users Group presents your company with many unique opportunities to reach PeopleSoft and JD Edwards users, which includes advertising, sponsorship and the Exhibitor Showcase.

We encourage you to review these options and invest your marketing dollars in our 2008 Conference because we believe it is the most effective and efficient method to reach the PeopleSoft and JD Edwards community in the Asia region.

There are three principal ways available to you to be involved:

- Participate as a vendor in the Exhibitor Showcase
- Advertise in the Programme
- Become a sponsor

Don't delay, download the [Exhibitor Showcase and Sponsorship Opportunities](#) today!

# ORACLE<sup>®</sup> News



Please visit the [Oracle University](#) web page for more details about upcoming programs.

## Get Trained By Oracle University

Oracle University has the training expertise and experience to offer the most comprehensive PeopleSoft and JD Edwards training available. Learn About Featured Training, Featured Certification Programs, User Adoption Services and More! [Click here for more](#)

View Courses in your Region! Visit your region's website or go to [Oracle University](#) online and use the search box to find courses near you. To make it easier for you to select the right training for your career, Oracle have put together learning paths by product and job role.

## JD Edwards Resources

**Engage Oracle Support.** GCS Situation Management can assist with a range of support-related issues and requests including:

- Single Failure or Multiple issues
- Critical Situation

Engage Oracle's Global Customer Support for JD Edwards

here: <http://www.peoplesoft.com/psp/portprd/CUSTOMER/CUST/h/?tab=DEFAULT>

Or contact GCS directly in 50 different countries

here: <http://www.oracle.com/support/jdedwards-support-contacts.html>

**JD Edwards EnterpriseOne Upgrade Resources page.** The following link is a resource for customers on upgrade evaluation, planning and execution. The definitive resource on JD Edwards upgrades. [http://www.peoplesoft.com/corp/en/iou/upgrade/e1\\_upgrd\\_resources.jsp](http://www.peoplesoft.com/corp/en/iou/upgrade/e1_upgrd_resources.jsp)

**EnterpriseOne Customer Milestone Entry.** The following link is a way for customers to inform Oracle Support and Development of their implementation or upgrade project milestones. Any milestones entered by customers are tracked internally by Oracle Support and are not shared. JD Edwards Support and Development monitor these customer milestone dates proactively to ensure [where possible] that any (upgrade/implementation) project specific deliverable is made ahead of that entered milestone. [http://www.peoplesoft.com/corp/en/iou/dep\\_planning/e1\\_upgrade\\_request.jsp](http://www.peoplesoft.com/corp/en/iou/dep_planning/e1_upgrade_request.jsp)

## Oracle AppCasts

### JD Edwards EnterpriseOne AppCasts

To view recent JD Edwards EnterpriseOne AppCasts please visit the below link

<http://www.oracle.com/applications/podcasts-jdedwards-enterpriseone.html>

### [JD Edwards EnterpriseOne 8.12 Future Plans](#)

February 21, 2008

Listen to the future release plans for the JD Edwards product line from Lenley Hensarling, Group Vice President and General Manager, JD Edwards.

### [JD Edwards EnterpriseOne 8.12 Release Update](#)

February 19, 2008

Get the latest product information and customer uptake for JD Edwards EnterpriseOne 8.12 from Lenley Hensarling, Group Vice President and General Manager, Oracle JD Edwards.

### [The Latest in the JD Edwards EnterpriseOne Tools and Technology Area](#)

January 22, 2008

Eric Oss, Manager of Customer Operations from the Oracle JD Edwards implementation and

Quest ANZ User Group Inc

Secretariat: Conference Action Pty Ltd.

Main Contact: Rebecca Lascelles

PO Box 576 | Crows Nest NSW | Australia 1585

P: 61 2 9431 8676 | F: 9431 8677 | Email: [questanz@apcaust.com.au](mailto:questanz@apcaust.com.au)

hosting partner WTS and Gary Grieshaber, Sr. Director, Strategy discuss the latest JD Edwards EnterpriseOne Tools 8.97 release, the feedback they have been receiving from the marketplace and why customers should take advantage of this new release.

### **JD Edwards World AppCasts**

To view recent JD Edwards World AppCasts please visit the below link  
<http://www.oracle.com/applications/podcasts-idedwards-world.html>

### **How Customers are Benefiting from the Oracle Insight Program**

November 27, 2007 — Live with Cliff

Listen to Group Vice President, Harry Ghuman discuss Oracle's Insight program, how it helps Oracle Sales people understand customers' businesses better, and make them more successful. [Listen](#)

### **Have Questions about JD Edwards World?**

For answers to your questions about JD Edwards World products, support, or training, please e-mail: [worldinfo\\_us@oracle.com](mailto:worldinfo_us@oracle.com).

### **PeopleSoft Enterprise AppCasts**

To view recent PeopleSoft Enterprise AppCasts please visit the below link  
<http://www.oracle.com/applications/podcasts-peoplesoft-enterprise.html>

#### Update on PeopleSoft 9.0

March 06, 2008

Doris Wong, Group Vice President and General Manager of PeopleSoft Enterprise updates listeners on the new capabilities of PeopleSoft 9.0, the customer momentum with this new release and why more PeopleSoft customers should consider upgrading to this new release.

#### What are Social CRM Applications?

January 17, 2008

Listen to Anthony Lye, Senior Vice President of CRM, discuss how Oracle's Social CRM Applications combine powerful enterprise applications and the latest in social networking with Web 2.0 technology to dramatically improve end user productivity.

#### PeopleSoft: For Your Upgrade and Expansion Consideration

January 15, 2008

Considering an upgrade of Oracle's PeopleSoft? Listen to John Webb, Vice President Strategy for PeopleSoft Enterprise, discuss how upgrading and expanding your PeopleSoft Applications can add tremendous value and how far the Applications have come in the latest release.

## **General News and Announcements**

### **JD Edwards EnterpriseOne**

#### **Oracle HCM Receives Strong Positive Rating in Leading Analyst Firm's Report for Large Enterprise HRMS**

Gartner Inc. gave a Strong Positive rating to Oracle's Human Capital Management (HCM) offerings—including the Oracle E-Business Suite, Oracle's PeopleSoft Enterprise and Oracle's JD Edwards EnterpriseOne solutions—in its report "MarketScope for Large Enterprise HRMS, 2008." [More](#)

#### **Oracle Integrates Oracle's JD Edwards EnterpriseOne and Oracle's Demantra**

Oracle announces the general availability of Oracle's JD Edwards EnterpriseOne Trade Promotions Management powered by Oracle's Demantra. By integrating Oracle's JD Edwards EnterpriseOne 8.12 and Oracle's Demantra 7.2, consumer goods companies are

equipped to efficiently monitor and control trade spending, validate compliance, and improve the return on investment of promotional dollars. [More](#)

## JD Edwards World

### JD Edwards World Transfer of Information Online Training Access

Current release online training is now available free of charge. These Transfer of Information (TOI) courses, formerly known as Seminars on Demand or Net Change, cover new functional and technical enhancements available in recent releases of PeopleSoft Enterprise, JD Edwards EnterpriseOne, and JD Edwards World applications. TOIs are free to all customers with support contracts. You can access TOI courses via [Customer Connection](#).

### Minimum Technical Requirements for IBM Operating System

IBM Announces the end-support date for V5R2 as April 30, 2007. Oracle committed to support JD Edwards World running on V5R2 for six additional months. If you have any questions about the JD Edwards World operating system requirements, please contact the JD Edwards World support center at 1.800.289.2999. [More](#)

### Have Questions about JD Edwards World?

For answers to your questions about JD Edwards World products, support, or training, please call 1.800.289.2999.

## PeopleSoft Enterprise

### Oracle Releases Oracle Application Access Controls Governor 8.0

A key component of the Oracle Governance, Risk, and Compliance (GRC) applications suite and the latest release of Oracle's comprehensive application access control solution that enables compliance, audit and security officers to automatically enforce authorization policies across Oracle and non-Oracle systems. [More](#)

### Oracle HCM Receives Strong Positive Rating in Leading Analyst Firm's Report for Large Enterprise HRMS

Gartner Inc. gave a Strong Positive rating to Oracle's Human Capital Management (HCM) offerings—including the Oracle E-Business Suite, Oracle's PeopleSoft Enterprise and Oracle's JD Edwards EnterpriseOne solutions—in its report "MarketScope for Large Enterprise HRMS, 2008." [More](#)

### Independent Research Firm Finds PeopleSoft Enterprise Human Capital Management Enables Best-In-Class Performance

Aberdeen Group, Inc., an independent research firm, found that fully integrated Human Capital Management (HCM) systems, such as Oracle's PeopleSoft Enterprise HCM, enable organizations to achieve demonstrable gains in performance over the industry average. [More](#)

## Critical Patch Update

The [Critical Patch Update Advisory](#) is the starting point for relevant information. It includes the list of products affected, pointers to obtain the patches, a summary of the security vulnerabilities, and links to other important documents. Supported products that are not listed in the "Supported Products and Components Affected" section of the advisory do not require new patches to be applied.

It is essential to review the Critical Patch Update supporting documentation before applying patches, since this is where you can find important relevant information. For each product suite releasing patches for this CPU, Oracle provide a brief executive summary of the number and type of vulnerabilities newly fixed in this Critical Patch Update.

October 2007 [click here to read more](#)

The next Critical Patch Update release dates are:

- April 15, 2008
- July 15, 2008

## Adviser Webcast Program

### Program Overview

Advisor Webcasts offer a convenient and cost-effective way for PeopleSoft Enterprise, JD Edwards World and EnterpriseOne customers to interact with professional, technical, and application experts regarding topics to help them get the most from their support services. Oracle support experts will provide information such as tips and techniques, best practices, or how to effectively work with your support team to maintain your applications. Each webcast is delivered straight to your desktop and includes a live Q&A session with subject matter experts, enabling customers to receive answers to their specific questions. Advisor Webcasts are offered on a consistent basis and recorded for on-demand viewing—anytime, anywhere. For more information [click here](#)

**Note:** To view a webcast summary, you will need a Customer Connection logon. If you do not have a current logon, you may [contact your local Customer Care representative](#).

### Registration Information

Accessing Advisor Webcasts has never been easier. Oracles new Advisor Webcast program features Oracle webcast technology: [Oracle Web Conferencing](#). Simply access Oracles updated Advisor Webcast section by selecting [Advisor Webcasts](#) under the "Find What You Need" box in the left navigation of Customer Connection. There you will find a list of Oracles upcoming sessions along with a short description about each topic. Find the topic that interests you the most and select the Oracle Web Conferencing link to enroll. Choose the session you want to attend and click on the title to get to the short registration form. Once you're enrolled for a session, you will receive an automated email registration confirmation, which includes:

- The conference title of the session you registered to attend.
- Conference ID.
- Conference Key—you will need this to complete your registration to attend the conference, or view recordings.
- Date and Time of the session.
- Estimated duration of the session—most Advisor Webcasts are 60 minutes.
- Time Zone.
- Telephone number to dial for the audio portion of your webcast.

Oracle looks forward to seeing you attend one of the upcoming Advisor Webcasts, and are confident you will enjoy the convenience and benefits of this valuable program. To ensure the best service for you, Oracle have scaled the session schedule to focus on delivering the topics that interest you the most. Be sure to check the schedule on a regular basis as Oracle continue to add additional sessions. As always, Oracle encourages [your feedback](#) for topics or program suggestions.

~~~~~